

**Strategy Management Book Library**  
By Category

<b>CATEGORY</b>	<b>TITLE</b>	<b>AUTHOR</b>	<b>PUBLISHER</b>	<b>DATE</b>
Training	10 STEPS TO SUCCESSFUL PROJECT MANAGEMENT	Lou Russell	American Society for Training and Development	2007
Motivation	1001 WAYS TO ENERGIZE EMPLOYEES:	Bob Nelson	Workman Publishing	1997
Motivation	1001 WAYS TO REWARD EMPLOYEES (2)	Bob Nelson	Workman Publishing	1994
Activities	104 ACTIVITIES THAT BUILD	Alanna Jones	Rec Room Publishing	1998
Leadership	12 CHOICES... THAT LEAD TO YOUR SUCCESS	Cottrell, David	Cornerstone Leadership Institute	2005
Management	12: THE ELEMENTS OF GREAT MANAGING	Wagner, Rodd & Harter, James K.	Gallup Press	2006
Values	144 WAYS TO WALK THE TALK	Eric Harvey & Alexander Lucia	Values Based Business Solutions	1998
Productivity	175 WAYS TO GET MORE DONE IN LESS TIME!	David Cottrell and Mark Layton	Cornerstone Leadership Institute	2003
Leadership	180 WAYS TO WALK THE LEADERSHIP TALK	John Baldoni	John Baldoni	2000
Education	1999 HIGHER EDUCATION DIRECTORY	Rodenhouse, Mary Pat; Editor	Higher Education Publications, Inc	1999
Quality	5S's, The: Five Keys to a Total Quality Environment	Osada, Takashi	Asian Productivity Organization	1991

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Change	A Guide to Planning for Change	Donald M. Norris and Nick Poulton	Society for College and University Planning	2008
Training	A HANDBOOK OF STRUCTURED EXPERIENCES FOR HUMAN RELATIONS TRAINING	William Pfeiffer & John Jones	University Associates	1981
Management	A LOOK AT DERAILMENT TODAY: North America and Eupope	Jean Brittain Leslie & Ellen Van Velsor	Center for Creative Leadership	1996
Management	A WORLD CLASS PRODUCTION SYSTEM	Black, John R.	Crisp Publications, Inc.	1998
Strategy	ACADEMIC STRATEGY-The Management Revolution in American Higher Education	George Keller	The John Hopkins University Press	1983
Adaptability	ADAPTABILITY- What It Takes To Be a Quick-Change Artist	Paige Bader ad Allan Calarco	Paige Bader and Allan Calarco	2003
Project Mgmt.	ADVANCED PROJECT MANAGEMENT MEMORY JOGGER (2)	Tate, Karen & Stackpole, Cynthia	GOAL/QPC	2006
Teaching	ADVISOR,TEACHER,ROLE MODEL,FRIEND	NAS,NAE,IOM	National Acaedmy Press	1997
Change	AGENT OF CHANGE: My Life, My Practice	Beckhard, Richard	Jossey-Bass Publishers	1997
Creativity	AHA! - 10 Ways to Free Your Creative Spirit and Find Your Great Ideas	Jordan Ayan	Three Rivers Press	1997

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Management	ALCHEMY OF A LEADER: Combining Western and Japanese Management Skills to Transform Your Company	John E. Rehfeld	John Wiley & Sons	1994
Balanced Scorecard	ALIGNMENT: Using the Balanced Scorecard to Create Corporate Synergies	Kaplan & Norton	Harvard Business School Press	2006
Organization	AMBIGUITY & CHOICE IN ORGANIZATIONS	James G March & Johan P. Olson	Universitetsforlaget	1979
Conflict	ANATOMY OF PEACE, THE: Resolving the Heart of Conflict	Arbinger Institute	Berrett-Koehler	2005
Psychology	ANGER AT WORK Learning the Art of Anger Management on the Job	Hendrie Weisinger, PhD	William Morrow and Company	1995
Appreciation	APPRECIATIVE INQUIRY-Rethinking Human Organization Toward a Positive Theory of Change	David L Cooperrider, Peter F. Sorensen, Jr., Diana Whitney and Therese F. Yaeger	Stripes Publishing, L.L.C.	2000
Society	AQUARIAN CONSPIRACY, THE Personal and Social Transformation in Our Time	Marilyn Ferguson	G. P. Putnam's Sons	1980/7
Leadership	AUTHENTIC LEADERSHIP: Rediscovering the Secrets to Creating Lasting Value	George, Bill	Jossey-Bass	2003
Psychology	AWAKENING THE HEROS WITHIN: Twelve Archetypes to Help Us Find Ourselves and Transform Our World	Pearson, Carol S., PhD	Harper, San Francisco	1991
Quality	BABSON COLLEGE'S QUALITY IMPROVEMENT HANDBOOK (notebook)	Covino, George	Babson College	1994
Benchmarking	BALANCED SCORECARD SOFTWARE REPORT	Marr, Bernard & Neely, Andy	Cranfield School of Management	2001
Benchmarking	BALANCED SCORECARD STRATEGY: For Dummies (2)	Hannabarger, Buchman, Economy	Wiley Publications	2007

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Benchmarking	BALANCED SCORECARD: Step-by-step for Government and Non-profit Organizations	Niven, Paul R.	Niven, Paul R.	1998
Benchmarking	BALANCED SCORECARD: Translating Strategy into Action	Kaplan, Robert S. & Norton, David P.	Harvard Business School Press	1995
School	BALDRIGE ON CAMPUS: The Assessment Workbook for Higher Education	Fisher, Donald C	Quality Resources	1995
Banking	BANKING WITHOUT BOUNDARIES-A History of Security Pacific Bank Washington	Robert Spector	Security Pacific Bank Washington	1989
Society	BASIC RESEARCH IN SOCIAL SCIENCE	JULIAN L. SIMON	Random House Inc.	1969
Data	BEAUTIFUL EVIDENCE	Tufte, Edward	Graphics Press	2006
Managing	BECOMING A MASTER MANAGER (2)	Quinn, Thompson, Faerman, McGrath	John Wiley and Sons Inc.	1996
Learning	BECOMING A MORE VERSATILE LEARNER	Maxine A. Dalton	Center for Creative Leadership	1998
Influence	BECOMING A PERSON OF INFLUENCE	Jphn C. Maxwell and Jim Dornan	Thomas Nelson Publishers	1997
Inspriation	BEFORE WOMAN HAD WINGS	Connie May Fowler	Connie May Fowler	1996
Benchmarking	BENCHMARKING BASICS: Looking for a Better Way	James G. Patterson	Crisp Publications, Inc.	1996
Benchmarking	BENCHMARKING BOOK, THE	Michael J. Spendolini	American Management Ass'n	1992

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Benchmarking	BENCHMARKING FOR BEST PRACTICES IN THE PUBLIC SECTOR	Keehley, Medlin, MacBride. Longmire	Jossey-Bass	1997
Education	BENCHMARKING IN HIGHER EDUCATION	Jeffrey W. Asltete	Jeffrey W. Asltete	1996
MBTI	BESIDE OURSELVES: Our Hidden Personality in Everyday Life	Naomi L. Quenk	Davies-Black Publishing	1993
Data	BEST FACE FORWARD: Why Companies Must Improve Their Service Interfaces with Customers	Rayport, Jeffrey & Jaworski, Bernard	Harvard Business School Press	2005
Quality	BEST PRACTICES: Building Your Business with Customer-Focused Solutions	Andersen, Arthur, Robert Hiebeler, Thomas B. Kelly and Charles Kettelman	Simon & Schuster	1998
Change	BETTER CHANGE: Best Practices For Transforming Your Organization (2)	The Price Waterhouse Change Integration Team	Irwin Professional Press	1995
QFD	BETTER DESIGNS IN HALF THE TIME: Implementing QFD Quality Function Deployment in America (wire-bound)	Bob King	GOAL/QPC	1989
Strategy	BEYOND THE WALL OF RESISTANCE: Unconventional Strategies that Build Support for Change	Rick Maurer	Bard Books	1996
Customer Service	BIG BOOK OF CUSTOMER SERVICE TRAINING GAMES, THE	Carlaw, Peggy & Vasudha Deming	McGraw-Hill	1999
Mentoring	BIG QUESTIONS, WORTHY DREAMS: Mentoring Young Adults in Their Search for Meaning, Purpose, and Faith	Sharon Daloz Parks	Jossey-Bass	2000
Decision Making	BLINK - The Power of Thinking Without Thinking	Malcolm Gladwell	Black Bay Books	2005

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CATEGORY	TITLE	AUTHOR	PUBLISHER	DATE
Sustainability	BOLDLY SUSTAINABLE: Hope and Opportunity for Higher Education in the Age of Climate Change	Peter Bardaglio and Andrea Putman	NACUBO	2009
Change	BREAKING FREE: A Prescription for Personal and Organizational Change	David M. Noer	Jossey-Bass Publishers	1997
Innovation	BREAKTHROUGH PRINCIPLE OF 16X, THE-Real Simple Innovations for 16 Times Better Results	Richard Koch, Introduction by Price Pritchett	Pritchett, LP	2004
Theory	BREAKTHROUGH THINKING	Nadler & Hibino	Prima Publishing & Communications	1990
Benchmarking	BSC BASICS - GETTING IT RIGHT, A BSR READER (Electronic File)	Robert Kaplan & David Norton	Harvard Business Publishing	2009
Development	BUILDING A CAREER DEVELOPMENT PROGRAM: Nine Steps for Effective Implementation	Richard L. Knowdell	Davies-Black Publishing	1996
Managing	BUILDING A CUSTOMER DRIVEN ORGANIZATION	with Lisa Ford and Ron Meiss	Video, Ford and Meiss	1990
Finances	BUILDING POWERFUL AND ROBUST WEBSITES WITH DRUPAL 6	David Mercer	PACKT Publishing	2008
Strategy	BUILDING STRATEGIC RELATIONSHIPS-How to Extend Your Organization;s Reach Through Partnerships, Alliances, and Joint Ventures	William Bergquist, Juli Betwee, David Meuel	Jossey-Bass Inc., Publishers	1995
Six Sigma	BUSINESS PERFORMANCE THROUGH LEAN SIX SIGMA: Linking the Knowledge Worker, the Twelve Pillars, and Baldrige	Schutta, James T.	ASQ Quality Press	2006

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Process	BUSINESS PROCESS ANALYSIS from Continuous Improvement through Radical Redesign	Various: proceedings from conferences held in 1994	The Institute for International Research	1994
Process	BUSINESS PROCESS IMPROVEMENT: Documentation, Analysis, Design, & Management of Business Process Improvement	Harrington, Esseling, Nimwegen	McGraw-Hill	1997
Academics	CAMBRIDGE ASSOCIATES LLC-Student Charges	Academic Year 2001-2001	Year 2001-2002	2002
School	CAMPUS FINANCIAL SYSTEMS FOR THE FUTURE	Jonas, Katz, Martinson, Plympton, Relyea, Rennie, Rudy, Walsh	NACUBO and CAUSE	1996
School	CAMPUS: AN AMERICAN PLANNING TRADITION	Paul Venable Turner	Architectural History Fdn/MIT Press	1984
Change	CAREER DECISIONS PLANNER, THE: When to Move, When to Stay, and When to Go Out on Your Own	Lloyd, Joan	John Wiley & Sons	1992
Career	CAREER DEVELOPMENT BASICS	Michael Kroth, McKay Christensen	ASTD Press	2009
Transformation	CATCH! (Seattle pike place fish)	Cyndi Crother Pike Place Fish	Cindi Crother	2004
Success	CENTERLESS CORPORATION, THE	Bruce A. Pasternack	Simon and Schuster	1998
Management	CEO'S GUIDE TO: TALENT MANAGEMENT, Building a Global Leadership Pipeline	Wellins, Richard S. Ph.D., Audrey B. Smith, Ph.D. and Lucy McGee	DDI	1996
Change	CHALLENGE OF CHANGE IN ORGANIZATIONS, THE Helping Employees Thrive in the New Frontier	Nancy J. Barger and Linda K. Kirby	Davies-Black Publishing	1995

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Change	CHANGE, HARVARD BUSINESS REVIEW ON	misc	Harvard Business School Press	1998
Management	CHANGING SUPERVISOR BEHAVIOR	Goldstein & Sorcher	Pergamon Press	1974
Success	CHASING THE RABBIT: How Market Leaders Outdistance the Competition and How Great Companies Can Catch Up and Win (2 copies)	Steven J. Spear	McGraw - Hill	2009
Check Fraud	CHECK 21, CHECK FRAUD, IDENTITY THEFT AND EMBEZZLEMENT- volume v	Frank W. Abagnale	Frank W. Abagnale	2005
Writing	CHICAGO MANUAL OF STYLE, THE	NA	University of Chicago	1982
Global	CHINESE CENTURY, THE: The Rising Chinese Economy and its Impact on the Global Economy, the Balance of Power, and Your Job	Shenkar, Oded	Wharton School Publications	2006
School	CHOOSING QUALITY: Reducing Conflict Between The State and The University (2)	Frank Newman	Educ. Commission of the States	1987
Coaching	COACH, THE: Creating Partnerships for a Competitive Edge (2)	Steven J. Stowell & Matt M. Starcevich	Center for Management & Organization Effectiveness	1994
Coaching	COACHING FOR COMMITMENT (4)	Dennis C. Kinlaw	Pfeiffer & Company	1993
Coaching	COACHING FOR DEVELOPMENT	Marianne Minor	Crisp Publications, Inc.	1995
Coaching	COACHING FOR PERFORMANCE (6)	John Whitmore	Nicholas Brealey Publishing	1998

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Coaching	COACHING KNOCK YOUR SOCKS OFF SERVICE	Zemke and Anderson	Performance Research Assoc.	1997
Coaching	COACH'S LOG, THE	Perrone-Ambrose Associates, Inc.	Mentors 2000	1992
Coaching	CO-ACTIVE COACHING: New Skills for Coaching People Toward Success in Work and Life	Whitworth, Laura; Kimsey-House, Henry; Sandahl, Phil	Davies-Black Publishing	1998
Invention	CODE NAME GINGER-The Story Behind SEGWAY and Dean Kamen's Quest to Invent a New World	Steve Kemper	Harvard Business School Press	2003
Leadership	CO-LEADERS: The Power of Great Relationships	Heenan, David A. & Bennis, Warren	John Wiley & Sons	1999
Planning	COLLABORATIVE STRATEGIC PLANNING IN HIGHER EDUCATION	Patrick Sanaghan	Nacubo	2009
Quality	COMMIT TO QUALITY	Townsend, Patrick & Gebhardt, Joan	John Wiley & Sons	1986
Quality	COMMIT TO QUALITY (2)	Patrick L. Townsend, with Joan E. Gebhardt	John Wiley & Sons	1990
Quality	COMMITMENT TO QUALITY	H. Gordon Selfridge	Great Quotations, Inc.	1989
Strategy	COMPETING FOR THE FUTURE	Hamel, Gary and C.K. Prahalad	Harvard Business School Press	1994
Benchmarking	COMPETITIVE BENCHMARKING: What It Is and What It Can Do for You	Xerox Corporate Quality Office	Xerox Corporation	
Customer Service	COMPLAINT IS A GIFT, A: Using customer feedback as a strategic tool	Barlow, Janelle & Moller, Claus	Berrett-Koehler	1996

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Analytics	COMPLETING ON ANALYTICS: The New Science of Winning	Davenport, Thomas H., Harris, Jeanne G.	Harvard Business School Press	2007
Leadership	CONNECTIVE EDGE, THE: Leading in an Interdependent World	Lipman-Blumen, Jean	Jossey-Bass Publishers	1996
Education	CONTINUING HIGHER EDUCATION REVIEW (2)	National University Continuing Education Association	National University Continuing Education Association	1990
Improvement	CONTINUOUS QUALITY IMPOROVEMENT	Robert A. Cornesky, SC.D.	Cornesky & Associates	1995
Change	COPING WITH CHANGE IN THE WORKPLACE: VIDEO	Business Advantage, Inc.	Business Advantage, Inc.	
Change	COPING WITH DIFFICULT PEOPLE	Robert M. Bramson	Anchor Press	1981
Celebrations	CORPORATE CELEBRATION: Play, Purpose, and Profit at Work	Terrence E. Deal & M.K. Key	Berrett-Keohler Publishers, Inc	1998
Change	CORPORATE KINETICS, THE POWER OF: Create the Self-Adapting, Self-Renewing, Instant- Action Enterprise	Michale Fradette & Steve Michaud	Simon & Schuster	1998
Finances	COST REDUCTION AND CONTROL: Best Practices	Ioma	John Wiley & Sons	2006
Training	COSTS, BENEFITS, & PRODUCTIVITY IN TRAINING SYSTEMS	Greg Kearsley	Addison- Wesley	1982
Service	COSTUMER AT THE CROSSROADS	BJ Hareley and Eric Harvey	BJ Hateley	2000
Motivation	COURAGEOUS MESSENGER, THE (2)	Ryan, Oestreich, Orr	Jossey-Bass	1996
Customer Service	CREATING A CUSTOMER-CENTERED CULTURE: Leadership in Quality, Innovation, and Speed (2)	Robin L. Lawton	ASQ	1993

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LEAN	CREATING A LEAN CULTURE: Tools to Sustain LEAN Conversation (3)	David Mann	CRC Press	2005
Change	CREATING STRATEGIC CHANGE: Designing the Flexible High Performing Organization	Passmore, William A.	John Wiley & Sons	1994
Leadership	CRUCIAL CONVERSATIONS: Tools for Talking When the Stakes are High	Patterson, Kelly; Grenny, Jospeh; McMillan, Ron; Switzer, Al	McGraw-Hill	2002
Business	CUBA (Colleges & Universities Business Administration)	NACUBO Accounting Principles Committee	The National Association of Colleges and Universities	2000
Diversity	CULTURAL DIVERSITY FEILDBOOK: Fresh Visions & Breakthrough Strategies for Revitalizing the Workplace	George F. Simons, Bob Abramms, L. Ann Hopkins, with Diane J. Johnson	Pace-Setter Books	1996
Change	CULTURE SHIFT (2)	Price Pritchett	Pritchett and Associates	1993
Customer Service	CUSTOMER SERVICE FOR DUMMIES	Leland, Karen & Keith Bailey	Wiley Publications	1999
Customer Service	CUSTOMER SERVICE OPERATIONS: The Complete Guide	Warren Blanding	American Management Association	1991
Management	DAILY MANAGEMENT: A System for Individual & Organizational Optimization (wire-bound)	Moran, Collett & Cote	GOAL/QPC	1991
Change	DANCE OF CHANGE, THE: The Challenges to Sustaining Momentum in Learning Organizations	Senge, Peter	Currency-Doubleday	1999
Technology	DANCING WITH THE DEVIL: Information Technology and the new Competition in Higher Education	Katz, Richard N. and Associates	Jossey-Bass Publishers	1999

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Danger	DANGER IN THE COMFORT ZONE	Judith M. Bardwick	American Management Association	2000
Leadership	DEATH BY MEETING: A Leadership Fable	Lencioni, Patrick	Jossey-Bass	2004
Management	DEFINING MOMENTS: When Managers Must Choose between Right and Right	Joseph L. Badaracco, Jr.	Harvard Business School Press	1997
Customer Service	DELIVERING KNOCK YOUR SOCKS OFF SERVICE	Kristin Anderson and Ron Zemke	Amacom	1991
Customer Service	DELIVERING QUALITY SERVICE: Balancing Customer Perceptions & Expectations	Zeithaml, Parasuraman & Berry	Free Press	1990
Management	DEMING MANAGEMENT METHOD, THE	Mary Walton	Perigee	1986
School	DENNY'S KNOLL (A History of the University Tract of the University of Washington)	Neal O. Hines	UW Press	1987
Development	DEVELOPING ADMINISTRATIVE EXCELLENCE: Creating a Culture of Leadership	Sharon A. McDade, Phyllis H. Lewis (Editors)	Jossey-Bass Publishing	1994
Education	DEVELOPING EMPLOYEES WHO LOVE TO LEARN: Tools, Strategies, and Programs for Promoting Learning at Work	Honold, Linda	Davies-Black Publishing	2000
Coaching	DEVELOPING HIGH-PERFORMANCE PEOPLE: The Art of Coaching	Mink, Owen, Mink	Addison-Wesley	1986
Development	DEVELOPING LEADERS Research and Applications in Psychological Type and Leadership Development	Catherine Fitzgerald & Linda K. Kirby, editors	Davies-Black Publishing	1997
Management	DIAMOND CUTTER: The Buddha on Managing Your Business and Your Life	Roach, Geshe Michael	Doubleday	2000
Management	DISCIPLINE WITHOUT PUNISHMENT: The Proven Strategy that Turns Problem Employees into Superior Performers	Grote, Richard C.	AMACOM	1995

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Management	DISMISSAL	William J. Morin & Lyle Yorks	Harcourt Brace Jovanovich	1990
Psychology	DIVERSITY AND EXPRESSION OF TYPE- Association for Psychological Type	Proceedings	Association of Psychological Type	1995
Diversity	DIVERSITY INC. Woman of Color Roundtable 2006: DVD	RoundTable Participants	RoundTable Participants	2006
Diversity	DIVERSITY SCORECARD, THE- Evaluating the Impact of Diversity on Organizational Performance	Edward E. Hubbard	Elsevier Inc.	2004
Career	DO WHAT YOU ARE: Discover the Perfect Career for You Through the Secrets of Personality Type	Paul D. Tieger & Barbara Barron-Teiger	Little, Brown and Company	1995
Problem solving	DON'T JUMP TO SOLUTIONS- Thirteen Delusions That Undermine Strategic Thinking	William B. Rouse	Jossey-Bass Inc., Publishers	1998
Web	DON'T MAKE ME THINK (5 Copies)	Krug, Steve	New Riders Publishing	2006
Change	DREAMS FROM MY FATHER: A Story of Race and Inheritance (5 copies)	Obama, Barak	Three Rivers Press	2004
Management	DRIVER'S ED FOR TODAY'S MANAGERS-Six Leadership Strategies for the New Rules of the Road	Helm Lehmann	Helm Lehmann	1998
Quality	DRIVING FEAR OUT OF THE WORKPLACE (2)	Kathleen D. Ryan & Daniel K. Oestreich	Jossey-Bass	1991
Change	EAGLE AND THE MONK, THE: Seven Principles of Successful Change	William A. Jenkins & Richard W. Oliver	Gates & Bridges	1997
Leadership	EDUCATION FOR JUDGMENT: The Artistry of Discussion Leadership	C. Christensen, D. Garvin, A. Sweet	Harvard Business School	1991

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Coaching	EFFECTIVE COACHING	Terry Bacon & Donald Novak	International Learning Works	1997
Development	EIGHTY-EIGHT ASSIGNMENTS FOR DEVELOPMENT IN PLACE: Enhancing the Developmental Challenge of Existing Jobs	Michael M. Lombardo & Robert W. Eichinger	Center for Creative Leadership	1996
Customer Service	EMBRACE THE OXYMORON: Customer Service in Higher Education	Neal Raisman	LRP Publications	2002
Quality	EMOTIONAL INTELLIGENCE QUICK BOOK: Everything you need to know to put your EQ to work	Travis Bradberry & Jean Greaves	First Fireside Edition, Simon & Schuster	2005
Education	EMPLOYEE GUIDE TO MERGERS AND ACQUISITIONS	Price Pritchett	Pritchett Company	1992
Change	EMPLOYEE HANDBOOK FOR ORGINAZATIONAL CHANGE (4)	Price Pritchett and Ron Pound	Pritchett Publishing Company	1990
Management	EMPOWERED MANAGER, THE (2)	Peter Block	Jossey-Bass	1987
Management	EMPOWERING LEADERSHIP	Larry W. Dennis	Rising Tide	1993
Management	EMPOWERING LEADERSHIP	Blanchard, Carlos, and Randolph	Berrett-Koehler	1996
Eempowerment	EMPOWERMENT TAKES MORE THAN A MINUTE (4)	Ken Blanchard, John P. Carlos & Alan Randolph	Berrett-Koehler Publishers Inc.	1996
Labor and work	END OF WORK,THE- The Decline of the Global Labor Force and the Dawn of the Post-Market Era	Jeremy Rifkin	Jeremy Rifkin	1995
Leadership	ENLIGHTENED LEADERSHIP Getting to the Heart of Change	Ed Oakley & Doug Krug	Simon & Schuster	1991
Compliance	ENTERPRISE PROCESS MAPPING: Integrating Systems for Compliance and Business Excellence	Cobb, Charles G.	ASQ Quality Press	2005

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Risk	ENTERPRISE RISK MANAGEMENT FOR DUMMIES	Vance, Beaumont & Makomaski, Joanna	Wiley Publications	2007
Data	ENVISIONING INFORMATION	Tufte, Edward	Graphics Press	1990
Management	ESSENTIALS OF PROJECT MANAGEMENT, The	Business Literacy for HR Professionals	Harvard Business School Press	2006
Training	EVALUATING TRAINING PROGRAMS: The Four Levels	Donald L. Kirkpatrick	Berrett-Koehler	1994
Quality	EVERYDAY EXCELLENCE: Creating a Better Workplace Through Attitude, Action, and Appreciation	Shearer, Clive	ASQ Quality Press	2006
Technology	EXCEL FOR WINDOWS ANSWERS	Mary Campbell	Osborne	1994
Service	EXCELLENCE ACHIEVED: Customer Service Blueprints for Action from 50 Leading Companies	Dr. Bureau and Co.	Bureau of Business Practice (Simon & Schuster)	1990
School	EXCELLENCE IN HIGHER EDUCATION 2001-2002: A Baldrige-Based Guide to Organizational Assessment, Planning and Improvement	Ruben, Brent D., Ph.D.	NACUBO	2001
School	EXCELLENCE IN HIGHER EDUCATION: An Integrated Approach to Assessment, Planning, and Improvement in Colleges and Universities	Ruben, Brent D., Ph.D.	NACUBO	2005
Leadership	EXEMPLARY LEADERSHIP-The Academic Administrator's Guide	James M. Kouzes and Barry Z. Posner	John Wiley & Sons, Inc.	2003
Organization	EXPERIENCES IN MANAGEMENT AND ORGANIZATIONAL BEHAVIOR	Hall, Bowen, Lewicki, Hall	St. Clair Press	1975

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Global	EXPLORATION SEMINAR COURSE PACK: Entrepreneurial Exploration in Modern China	Lavoie, Cindy	UW Publications SvcS	2006
Teams	EXTRAORDINARY GROUPS: How Ordinary Teams Achieve Amazing Results (2)	Bellman, Geoffrey; Kathleen Ryan	Jossey-Bass	2009
Leadership	EXTRAORDINARY LEADER, The: Turning Good Managers Into Great Leaders (17 copies)	Zenger, John H., and Folkman, Joseph	McGraw-Hill	2002
Facilitating	FACILITATING WITH EASE!: A Comprehensive Guide to the Practice of Facilitation	Ingrid Bens	Participative Dynamics	1997
Learning	FEEDBACK IS A GIFT	Stephen Lundin and Marshall Goldsmith	ChartHouse Linternational	1988
Global Warming	FIELD NOTES FROM A CATASTROPHE- Man, Nature and Climate Change	Elizabeth Kolbert	Elizabeth Kolbert	2006
Organization	FIFTH DISCIPLINE FIELDBOOK, THE (2)	Peter M. Senge	Doubleday	1994
Organization	FIFTH DISCIPLINE, THE: The Art & Practice of Learning Organization	Peter M. Senge	Doubleday	1990
Finances	FINANCE	Groppelli, A.A. Ph.D., and Ehsan Nikbakht, D.B.A., C.F.A.	Barron's	2006
Learning	Financing Sustainability on Campus	Barlow, Ben	NACUBO	2009
Leadership	FINITE AND INFINITE GAMES	James P. Carse	James P. Carse	1986
Discipline	FIRING FOR ATTITUDE AND THE LAW	PathMasters International	PathMasters International	1996
Commitment	FIRING UP COMMITMENT DURING ORGANIZATION CHANGE	Price Prithcett	Pritchett & Associates, Inc.	1994
Management	FIRST, BREAK ALL THE RULES	Marcus Buckingham and Curt Coffman	Simon and Schuster	1999

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Quality	FISH Video (DVD)	Carthouse Learning	Charthouse Learning	2007
Leadership	FIVE DYSFUNCTIONS OF A TEAM: A Leadership Fable	Lencioni, Patrick	Jossey-Bass	2002
Leadership	FLIGHT OF THE BUFFALO: Soaring to Excellence, Learning to Let Employees Lead	Belasco, James A. and Ralph C. Stayer	Warner Books	1993
Success	FORGET FOR SUCCESS	Eric harvey and Steve Ventura	Performances Systems Corporations	1997
Sustainability	Fostering Sustainable Behavior: An Introduction to Community-Based Social Marketing	Doug McKensie-Mohr and William Smith	New Society Publishers	1999
Learning	FOUR OBSESSIONS OF AN EXTRAORDINARY EXECUTIVE, THE	Patrick Lencioni	Patrick Lencioni	2000
	FROM IMAGE TO LIKENESS	Grant, Thompson, and Clarke	Grant, Thompson, Clarke	1983
Statistics	FUNDAMENTALS OF BEHAVIORAL STATISTICS	Runyon-Haber	Addison-Wesley	1967
Leadership	FUTURE OF LEADERSHIP, THE (4)	Bennis, Spreitzer, Cummings	Jossey-Bass	2001
Management	GEMBA KAIZEN:A Commonsense, Low-Cost Approach to Management	Masaaki Imai	McGraw - Hill	1997
Leadership	GENERATION ME: Why Today's Young Americans are More Confident, Assertive, Entitled - and More Miserable Than Ever Before	Twenge, Jean M., Ph.D.	Free Press	2006
Managing space	GENERATIONS AT WORK- Managing The Clash of Veterans, Boomers, Xers and Nexters in Your Workplace	Ron Zemke, Claire Raines, Bob Filipczak	Copyright Perfomance Research Associates, Inc.	2000

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<b>CATEGORY</b>	<b>TITLE</b>	<b>AUTHOR</b>	<b>PUBLISHER</b>	<b>DATE</b>
MBTI	GIFTS DIFFERING: Understanding Personality Type	Isabel Briggs Myers with Peter B. Myers	CPP Books	1980
ManAgement	GIVE 'EM THE PICKLE, AND THEY'LL BE BACK! - An Absolutley Certain Way to Build Your Business and Live a Happier Life	Robert E. Farrell	Farell Pickle Productions, Inc.	1989
Working together	GLASS CEILINGS AND ASIAN AMERICANS- The New Face of Workplace Barriers	Deborah Woo	AltaMira Productions	2000
Leadership	GOOD TO GREAT (3)	Collins, Jim	Harper Business	2001
Understandin g	GOVERNANCE OF COLLGES AND UNIVERSITIES	John J. Corson	McGraw-Hill Company	1960
Reference manual	GREGG REFERENCE MANUAL,THE	Sabin, and William A.	Gregg Division, McGraw-Hill Book Company	1985
Reasearch	HANDBOOK OF RESEARCH DESIGN AND SOCIAL MEASURMENT-Fifth Edition	Delbert C. Miller	Sage publications	1991
Optimism	HARD OPTIMISM- Developing Deep Strengths for Managing Uncertainty, Opportunity,Advisory, and Change	Price Pritchett, Ph. D.	Pritchett, LP	2004
Success	HARDWIRING EXCELLENCE	Studer, Quint	Fire Starter Publishing	2003
Management	HELIX FACTOR II, THE: Implementor's Edition	Michael R. Wood	The Natural Intelligence Press	1999
Efficiency	HELIX FACTOR, THE: The Key to Streamlining Your Business Processes	Wood, Michael R.	The Natural Intelligence Press	1998
Management	HELIX FACTOR, THE: The Key to Streamlining Your Business Processes	Michael R. Wood	The Natural Intelligence Press	1998

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<b>CATEGORY</b>	<b>TITLE</b>	<b>AUTHOR</b>	<b>PUBLISHER</b>	<b>DATE</b>
Psychology	HERO WITHIN, THE: Six Archetypes We Live By	Pearson, Carol S., PhD	Harper, San Francisco	1998
Motivation	HEROZ: EMPOWER YOURSELF, YOUR COWORKERS, YOUR COMPANY	W.C. Byham, Ph.D. and Jeff Cox	Harmony Books	1998
Planning	HIGH IMPACT TOOLS AND ACTIVITIES FOR STRATEGIC PLANNING: Creative Techniques for Facilitating Your Organization's Planning Process	Rod Napier, Clint Sidle, Patrick Sanaghan	McGraw- Hill	1988
School	HIGH PERFORMING COLLEGES [The Malcolm Baldrige Nat'l Quality Award as a Framework for Improving Higher Education] Vol. II: Case and Practice	Daniel Seymour and Associates	Prescott Publishing Co.	1996
School	HIGH PERFORMING COLLEGES [The Malcolm Baldrige Nat'l Quality Award as a Framework for Improving Higher Education], Vol. I: Theory and Concepts	Daniel Seymour & Associates	Prescott Publishing Co.	1996
Diversity	HIGH SCHOOL MULTICULTURAL EDUCATION MANUAL	REACH Center for Multicultural and Global Education	REACH Center for Multicultural and Global Education	2006
Change	HIGH VELOCITY CULTURE CHANGE	Price Pritchett and Ron Pound	Pritchett Publishing Company	1993
Honor	HONORING THE TRUST	William F. Massy	Anker Publishing Co., Inc.	2003
Management	HOSHIN PLANNING: THE DEVELOPMENTAL APPROACH (wire-bound)	Bob King	Goal/QPC	1989
Diversity	HOUSE ON MANGO STREET, THE	Sandra Cisneros	Arte Publico Publishers	1984

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<b>CATEGORY</b>	<b>TITLE</b>	<b>AUTHOR</b>	<b>PUBLISHER</b>	<b>DATE</b>
MBTI	HOW DO THEY POSSIBLY THINK THAT???	Lynn Ellsworth Taylor	Elliot Bay Publishing Inc	1998
Quality	HOW ORGANIZATIONS LEARN: Investigate, Identify, Institutionalize	Townsend, Patrick & Gebhardt, Joan	ASQ Quality Press	2008
Success	HOW TO BE A STAR AT WORK: 9 Breakthrough Strategies You Need to Succeed	Rober E. Kelley	Times Business / Random House	1998
Coaching	HOW TO BE COACHED EFFECTIVELY	Terry Bacon & Donald Novak	International Learning Works	1997
Quality	HOW TO GET RESULTS EVERY 90 DAYS: VIDEO	Rogers, Richard	Richard Rogers Group, Inc.	
Leadership	HOW TO MAKE MEETINGS WORK: The New Interaction Method	Michael Doyle & David Straus	Jove Books	1976
Management	HOW TO RECOGNIZE & REWARD EMPLOYEES	Donna Deeprise	American Management Assoc	1994
Customer Service	HUMAN SIGMA: Managing the Employee-Customer Encounter	Fleming, John & Asplund, Jim	Gallup Press	2007
Planning	IDEAS AND DATA	Sheldon R. Olson	The Dorsey Press	1976
MBTI	I'M NOT CRAZY, I'M JUST NOT YOU: Secrets to How We Can Be So Alike When We're So Different & The Real Meaning of the Sixteen Personality Types	Roger R. Pearman & Sarah C. Albritton	Davies-Black Publishing	1997
Psychology	I'M STUCK, YOU'RE STUCK: Break Through to Better Work Relationships and Results by Discovering Your DiSC Behavioral Style (2)	Ritchey, Tom	Berrett-Koehler	2002

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<b>CATEGORY</b>	<b>TITLE</b>	<b>AUTHOR</b>	<b>PUBLISHER</b>	<b>DATE</b>
Quality	IMPLEMENTING TOTAL QUALITY MANAGEMENT IN HIGHER EDUCATION	Cornesky, Robert; McCool, Sam; Byrnes, Larry; Weber, Robert	Magna Publications	1991
Quality	IMPROVEMENT PROCESS, THE: How America's Leading Companies Improve Quality (2)	H. James Harrington	McGraw-Hill	1987
Improvement	IMPROVING LIFE AT WORK	Richard Hackman and Lloyd Suttle	Goodyear Publishing	1977
Management	IMPROVING PERFORMANCE: How to Manage the White Space on the Organizational Chart	Geary A. Rummler & Alan P. Brache	Jossey-Bass Publishers	1995
Improvement	IMPROVING THROUGH BENCHMARKING	Richard Y. Chang and P. Keith Kelly	Richard Chang Associates, Inc.	1994
Quality	IN SEARCH OF EXCELLENCE: Lessons from Americas Best Run Companies	Thomas Peters & Robert Waterman Jr	Harper & Row	1981
	IN THE MIDDLE	Barry Oshry	Power & Systems	1994
Change	INFLUENCER- The Power to Change Anything	Patterson, Grenny, Maxfield, McMillan and Switzler	Vital Smarts	2008
Motivation	INNER GAME OF WORK, THE	Gallwey, W. Timothy	Random House	2000
Planning	INNOVATION IN STUDENT SERVICES- Planning for models Blending High Touch/ High Tech	Burnett and Oblinger	Society for College and University Planning	2002
Investment	INSTITUTIONAL GRANTS: Investing in Student Retention and Graduation	Ann M. Gansemer-Topt and John H. Schuh	NASFAA	2005
Success	INTEGRITY: the courage to meet the demands of reality	Henry Cloud	Collins	2006

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<b>CATEGORY</b>	<b>TITLE</b>	<b>AUTHOR</b>	<b>PUBLISHER</b>	<b>DATE</b>
Management	INTELLECTUAL CAPITAL The New Wealth of Organizations	Thomas A. Stewart	Doubleday	1997
MBTI	Interpretive Guide for the MBTI EXPANDED ANALYSIS REPORT (2)	Jean M. Kummerow, PHD; Naomi L. Quenk, PHD	Consulting Psychologist Press, Inc.	1992
Motivation	INTRINSIC MOTIVATION AT WORK- Builfing Energy and Commitment	Kenneth W. Thomas	Berrett-Koehler Publishers Inc.	2000
Leadership	IT'S NOT ABOUT THE COFFEE: Leadership Principles from a Life at Starbucks	Behar, Howard	Portfolio/Pengu in Group Inc.	2007
Quality	IT'S NOT MY DEPARTMENT! How America Can Return to Excellence . . .	Peter Glen	Berkley Books	1990
Education	IVORY TOWERS IN THE MARKET PLACE	John Dyer	The Bobbs-Merrill Company Inc.	1956
Career	JOB SATISFACTION: Application, Assessment, Causes, and Consequences	Spector, Paul E.	Sage Publications	1997
Quality	JURAN ON LEADERSHIP FOR QUALITY: An Executive Handbook	J. M. Juran	Free Press	1989
Quality	JURAN ON PLANNING FOR QUALITY	J. M. Juran	Free Press	1988
Management	KAIZEN: The Key to Japan's Competitive Success	Masaaki Imai	McGraw-Hill	1986
Diversity	KISS, BOW OR SHAKE HANDS	Morrison, Conaway & Borden	Adams Media Corporation	1994
Management	KNOWLEDGE CREATION AND MANAGEMENT: New Challenges for Managers	Kazuo, Ichijo & Nonaka, Ikujiro	Oxford University Press	2007
Management	KNOWLEDGE MANAGEMENT BASICS	Christee Gabour Atwood	ASTD Press	2009

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<b>CATEGORY</b>	<b>TITLE</b>	<b>AUTHOR</b>	<b>PUBLISHER</b>	<b>DATE</b>
Change	LASTING CHANGE: The Shared Values Process That Makes Companies Great	Rob Lebow & William L. Simon	International Thompson Publishing	1997
Change	LAWS OF SIMPLICITY: Design, Technology, Business, Life	Maeda, John	MIT Press	2006
Six Sigma	LEAD SIX SIGMA IN SICKNESS AND IN HEALTH	Breyfogle, Forrest & Salvekar, Arvind	Smarter Solutions	2004
Leadership	LEADERS: The Strategies for Taking Charge	Bennis & Nanus	Harper & Row	1985
Leadership	LEADERSHIP & THE ART OF CONVERSATION: Conversation as a Management Tool	Krisco, Kim H.	Prima Publishing	1997
Leadership	LEADERSHIP AND SELF-DECEPTION: Getting out of the Box	Arbinger Institute	Berrett-Koehler Publishing	2000
Leadership	LEADERSHIP CAN BE TAUGHT: A Bold Approach for a Complex World	Parks, Sharon Daloz	Harvard Business School Press	2005
Leadership	LEADERSHIP CHALLENGE, THE (2)	Kouzes & Posner	Kouzes and Posner Publishers Inc.	1987
Leadership	LEADERSHIP ENGINE,THE-Building Leaders at Every Level	Noel M. Titchy and Price Pritchett	Pritchett and Associates	1998
Leadership	LEADERSHIP FROM THE INSIDE OUT- Becoming a Leader for Life	Kevin Cashman	Executive Excellence Publishing	2000
Leadership	LEADERSHIP IN ACTION-Center for Creative Leadership- Volume 25, number 3	John Alexander	Creative Leadership	2005
Leadership	LEADERSHIP IN ACTION-Center for Creative Leadership-volume 23, number 5	John Alexander	Creative Leadership	2003
Leadership	LEADERSHIP IN ACTION-Center for Creative Leadership-volume 24, number 2	John Alexander	Creative Leadership	2004

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<b>CATEGORY</b>	<b>TITLE</b>	<b>AUTHOR</b>	<b>PUBLISHER</b>	<b>DATE</b>
Leadership	LEADERSHIP IS AN ART (2)	Max DePree	Dell/Doubleday	1989
Leadership	LEADERSHIP PIPELINE, THE	Charan, Drotter, & Noel	Jossey-Bass	2001
Management	LEADERSHIP SECRETS OF SANTA CLAUS, THE- How To Get Big Things Done In YOUR "Workshop"...All Year Long	Eric Harvey, David Cottrell, Al Lucia	Performances Systems Corporations	2003
Leadership	LEADERSHIP THROUGH INFLUENCE	Terry R. Bacon, PhD	Self Management Institute	1994
Leadership	LEADERSHIP-Your competitive edge	James J, Cribbin	Amacom	1981
Leadership	LEADING CHANGE	John P. Kotter	Harvard Business School Press	1996
Leadership	LEADING CORPORATE TRANSFORMATION: Blueprint for Business Renewal	Miles, Robert H.	Jossey-Bass Publishers	1997
Change	LEADING IN A CULTURAL CHANGE	Michael Fullan	Jossey-Bass, John Wiley & Sons, Inc.	2001
Leadership	LEADING THE REVOLUTION	Hamel, Gary	Harvard Business School Press	2000
Six Sigma	LEAN ENTERPRISE MEMORY JOGGER	MacInnes, Richard	GOAL/QPC	2002
Six Sigma	LEAN FOR SERVICE ORGANIZATIONS AND OFFICES: A Holistic Approach for Achieving Operational Excellence and Improvements	Sarkar, Debashis	ASQ Quality Press	2008
Six Sigma	LEAN SIX SIGMA FOR SERVICE	George, Mike	McGraw-Hill	2003
Lean	LEAN SOLUTIONS: How Companies and Customers Can Create Value and Wealth Together (5)	James P. Womack and Daniel T. Jones	Free Press	2005
Six Sigma	LEAN THINKING: Banish Waste and Create Wealth in your Corproation	Womack, James P. and Jones, Daniel T.	Simon & Schuster	1996

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<b>CATEGORY</b>	<b>TITLE</b>	<b>AUTHOR</b>	<b>PUBLISHER</b>	<b>DATE</b>
Six Sigma	LEAN, AGILE, AND SIX SIGMA INFORMATION TECHNOLOGY MANAGEMENT	Peter K. Ghavami	Peter Ghavami	2008
Leadership	LEARNING TO LEAD: A Workbook on Becoming a Leader	Warren Bennis, Joan Goldsmith	Addison-Wesley	1997
Lean	LEARNING TO SEE: Value-Stream Mapping to Create Value and Eliminate Muda	Rother, Mike; John Shook	The LEAN Enterprise Institute	2003
knowledge worker	LEAVE A MARK, NOT A STAIN!- What Every Manager Needs To Know About Using Humor In The Work Place	Patt Schwab Ph.D.	Rollingwood Press	2005
Web	LETTING GO OF THE WORDS: Writing Web Content that Works	Redish, Janice (Ginny)	Morgan Kaufmann	2007
Intuition	LIES AND THE LYING LIARS WHO TELL THEM- A Fair and Balanced Look at the Right	Al Franken	Penquin Group (USA) Inc.	2003
Business	LONG TAIL, THE: Why the Future of Business is Selling Less of More	Anderson, Chris	Hyperion	2006
Management	LOVE 'EM OR LOOSE 'EM- Getting good people to stay (2)	Beverly kaye and Sharon Jordan-Evans	Berrett-Koehler Publishers, Inc.	1999
Motivation	LOYALTY EFFECT: The Hidden Force Behind Growth, Profits, and Lasting Value	Reichhold, Frederick F.	Bain & Company, Inc.	1996
Defeat	MAKING DIVERSITY WORK- 7 Steps for Defeating Bias in the Workplace	Sondra Theiderman, PH.D.	Dearborn Trade Publishing	2003
Sustainability	MAKING SUSTAINABILITY WORK - Best Practices in Managing and Measuring Coropate Social, Environmental, and Economic Impacts	Marc J. Epstein	Berrett Koehler	2008
Change	MAKING THE MOST OF CHANGE WHEN CHANGE IS MAKING THE MOST OF YOU	Roz Turner	Roz Turner	1996

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<b>CATEGORY</b>	<b>TITLE</b>	<b>AUTHOR</b>	<b>PUBLISHER</b>	<b>DATE</b>
Management	MANAGEMENT FADS IN HIGHER EDUCATION- Where They Come From, What They Do, Why They Fail	Robert Birnbaum	Jossey-Bass Inc., Publishers	2000
Management	MANAGEMENT OF ORGANIZATIONAL BEHAVIOR: Utilizing Human Resources	Paol Hersey & Kenneth H. Blanchard	Prentice Hall	1993
Management	MANAGEMENT SKILLS FOR NEW MANAGERS	Ellis, Carol W.	American Management Association	2005
Management	MANAGEMENT THEORIES IN HIGHER EDUCATION: EDLPS 598YA, Spring Qtr. 1999 (notebook)	Johnston, Ruth; Instructor	Office of Strategy Management	1999
Decision Support	MANAGERIAL ANALYSIS AND DECISION SUPPORT: A Guidebook and Case Studies	NACUBO Accounting Principles Committee	NACUBO	2004
Management	MANAGERIAL MOXIE: the 8 proven steps to empowering employees and supercharging your company	Lance H.K. Secretan	Pima Publishing	1993
Managing	MANAGER'S COMMUNICATION HANDBOOK, THE	David Cottrell and Eric Harvey	Performance Systems Corporations	2003
	MANAGING CHANGE AT WORK: Leading People Through Organizational Transition	Cynthia Scott & Dennis Jaffe	Crisp Publications, Inc.	1995
School	MANAGING CHANGE IN HIGHER EDUCATION: Preparing for the 21st Century (2)	Edited by K. Scott Hughes & Daryl Conner	College & Univ. Personnel Assn.	1989
Management	MANAGING CHANGE IN THE WORKPLACE-A 12 Step Program for Success	Ralph L. Kliem and Irwin S. Ludin	HNB Pulishing	1999
Management	MANAGING PROFESSIONAL PEOPLE: Understanding Creative Performance	Shapero, Albert	The Free Press	1985

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<b>CATEGORY</b>	<b>TITLE</b>	<b>AUTHOR</b>	<b>PUBLISHER</b>	<b>DATE</b>
Consulting	MANAGING THE HIGHER EDUCATION ENTERPRISE	Karol, Nathaniel H. and Sigmund G. Ginsburg	Ronald Press, John Wiley & Sons	1980
Change	MANAGING TRANSITIONS: Making the Most of Change (2)	Willam Bridges	Perseus Books	1991
Accountability	MEASURING INSTITUTIONAL PERFORMANCE IN HIGHER EDUCATION	Massy, William F. and Joel W. Meyerson	Peterson's	1994
Organization	MEASURING ORGANIZATIONAL IMPROVEMENT IMPACT	Richard Y. Chang and Paul De Young	Richard Change Associates, Inc.	1995
Education	MEMORY JOGGER FOR EDUCATION,THE (7)	The Memory Jogger	GOAL/QPC	1992
Memory	MEMORY JOGGER II: Pocket Guide	The Memory Jogger	GOAL/QPC	1985
Management	MEMORY JOGGER PLUS PC (User's Guide): Software of the Seven Management & Planning Tools (spiral bound)	Michael Brassard	Goal/QPC	1989
Management	MEMORY JOGGER PLUS: Featuring the Seven Management & Planning Tools (spiral bound)	Michael Brassard	GOAL/QPC	1989
Management	MENDING THE CRACKS IN THE IVORY TOWER	Susan A Holton	Anker Publishing Company, Inc	1998
Mentoring	MENTOR: Guiding the Journey of Adult Learners	Laurent A. Daloz	Jossey-Bass	1999
Mentoring	MENTORS AND MENTEES-Scenarios of Mentoring Realtionships (Training Video)	Suzanne G. Brainard	University Of Washington	1998
Mentoring	MENTORS GUIDE, THE- Facilitating Effective Learning Realtionships	Lois J. Zachary	Jossey-Bass	2000
Mentoring	MENTORSHIP2-Capitalizing on the Exponential Power of Two	Global Lead	Crisp Publications, Inc.	1998

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<b>CATEGORY</b>	<b>TITLE</b>	<b>AUTHOR</b>	<b>PUBLISHER</b>	<b>DATE</b>
Technology	MICROSOFT OFFICE 2007 FOR DUMMIES: All-in-one Desk Reference	Peter Weverka	Wiley Publications	2007
Technology	MICROSOFT OUTLOOK 2007 FOR DUMMIES	Bill Dyszel	Wiley Publications	2007
Computer	MICROSOFT WORD, OUTLOOK, EXCEL, POWERPOINT, ACCESS, PUBLISHER 2007		Brainstorm, Inc	2006
Planning	MIND OF THE STRATEGIST, THE	Ohmae, Kenichi	Penguin Books	1982
Change	MIND SHIFT (2)	Price Prithcett Price Pritchett & Associates	Pritchett and Associates	1996
Teams	MINING GROUP GOLD	Thomas A Kayser	Thomas A Kayser	1990
Understanding	MOLECULES OF EMOTION	Candace Pert	Candace Pert	1997
Leadership	MONDAY MORNING LEADERSHIP- 8 mentoring sessions you can't afford to miss	David Cottrell	CornerStone Leadership Institute	2002
Perspective	MOUNTAINS BEYOND MOUNTAINS: The Quest of Dr. Paul Farmer, A Man Who Would Cure the World (5)	Kidder, Tracy	Random House	2003
Education	MY FRESHMAN YEAR: What a Professor Learned by Becoming a Student	Nathan, Rebekah	Cornell University Press	2005
Money management	NATIONAL ASSOCIATION OF COLLEGE AND UNIVERSITY BUSINESS OFFICERS BOOK OF CARTOONS-The New Yorker	The Cartoon Bank.com	Magazine Publishers Inc.	2005
Change	NAVIGATING CHANGE-Stormy Seas, Renewed Spirits, Bright Horizons	Conference Proceedings	Organization Development Network	1995
MBTI	NAVIGATING MIDLIFE- Using Typology as a Guide	Eleanor S. Corlett and Nancy B. Millner	Davis-Black Publishing	1993

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<b>CATEGORY</b>	<b>TITLE</b>	<b>AUTHOR</b>	<b>PUBLISHER</b>	<b>DATE</b>
Leadership	NEW GLOBAL LEADERS, THE-Richard Branson, Percy Barnevik, David Simon and the remaking of International Business	Manfred F.R Kets De Vries with Elizabeth Florent-Treacy	Jossey-Bass Inc,Publishers	1999
Change	NEW WORLD HABITS FOR A RADICAL CHANGING WORLD (3)	Price Pritchett	Pritchett and Associates	1993
Business	NEW YORKER, THE	Book of Cartoons	The Cartoon Bank	2005
Communication	NONVERBAL COMMUNICATION IN HUMAN INTERACTION	Mark L. Knapp	Holt	1978
Visual Techniques	NOW YOU SEE IT: Simple Visualization Techniques for Quantitative Analysis	Stephen Few	Analytics Press	2009
Leadership	ON BECOMING A LEADER	Bennis	Bennis and Family Publishers Inc.	1979
Service	ON GREAT SERVICE-A Framework for Action	Leonard L Berry	The Free Press	1995
School	ON Q: Causing Quality in Higher Education	Daniel T. Seymour	Amer. Council on Educ.MacMillan Publishing	1992
Management	ONE MINUTE MANAGER MEETS THE THE MONKEY,THE	Kenneth Blanchard,William Oncken, Jr. , Hal Burrows	Blanchard Family Partnership and the William Oncken Corporation	1989
Management	ONE MINUTE MANAGER, THE: The Quickest Way to Increase Your Own Prosperity	Blanchard, Kenneth, Ph.D. and Spencer Johnson, M.D.	Berkley Books	1983

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<b>CATEGORY</b>	<b>TITLE</b>	<b>AUTHOR</b>	<b>PUBLISHER</b>	<b>DATE</b>
Feedback	ONGOING FEEDBACK: How to Get It, How to Use It	Karen Kirkland & Sam Manoogian	Center for Creative Leadership	1998
Management	OPEN SPACE TECHNOLOGY- A User's Guide, second edition	Harrison Owen	Berrett-Koehler Publishers, Inc.	1997
Training	Organization Development: Theory, Practice and Research	French, Bell, and Zawacki	Richard D Irwin Inc	1989
Organization	ORGANIZATIONAL DEVELOPMENT: Behavioral Science Interventions for Organizational Improvement (4th edition)	Wendell L. French & Cecil H. Bell	Prentice Hall	1984
Organization	ORGANIZATIONAL ENGINEERING	Ggary J. Salton, Ph.D	Professional Communication s, Inc	1996
Green	OUR CHOICE: A Plan to Solve the Climate Crisis	Gore, Al	Rodale Inc.	2009
Change	OUR ICEBERG IS MELTING: Changing and Succeeding Under Any Conditions	John Kotter	St. Martins Press	2005
Identity	OUR SEPARATE WAYS-Black and White Women and the Struggles for Professional Identity	Ella L.J. Edmondson BELL and Stella M. Nkomo	Harvard Business School Press	2001
Quality	OUT OF THE CRISIS	W. Edwards Deming	MIT	1982
Technology	Outlook 2007 - Beyond the Manual	Tony Campbell and Jonathan Hassell	Springer - Verlag	2007
Derailment	OVERCOMING YOUR STRENGTHS: 8 Reasons Why Successful People Derail and How to Get Back on Track	Lois P. Frankel, PhD	Harmony Books	1997
Accountability	OZ PRINCIPLE, THE: Getting Results Through Individual and Organizational Accountability	Connors, Roger; Smith, Tom; Hickman, Craig	Prentice Hall Press	1994
Paranoia	PARANOID;S POCKET GIUDE,THE-Hundreds Of Things You Never Knew You Had To Worry About!	Cameron Tuttle	Chronical Books	1997

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<b>CATEGORY</b>	<b>TITLE</b>	<b>AUTHOR</b>	<b>PUBLISHER</b>	<b>DATE</b>
Work ethic	PASSION PLAN, THE- A Step-By-Step Guide to Discovering, Developing, and Living Your Passion	Richard Chang, Foreword by Ken Blanchard	Jossey-Bass Publishers	2000
Performance	PASSIONATE PERFORMANCE	Lee J. Colan	Lee J Colan	2004
School	PATHBREAKERS: A Century of Excellence at the UW in Sciences and Technology (2)	Deborah L. Illman	UW Office of Research	1996
Quality	PERFORMANCE MEASUREMENT: Getting Results	Hatry, Harry	Urban Institute Press	1999
Performance	PERFORMANCE SCORECARDS-Measuring the Right Things in the Real World	Richard Y. Chang and Mark W. Morgan	Jossey -Bass Publishers	2000
School	PERSPECTIVES ON HIGHER EDUCATION	Burton Clark, Ed.	University of California Press	1984
Green	PLAN B 4.0: Mobilizing to Save Civilization	Brown, Lester R.	Nortan & Company	2009
	POSSIBILITIES OF ORGANIZATION, THE	Barry Oshry	Power & Systems	1992
Mentoring	POWER MENTORING	Ensher, Ellen & Murphy, Susan	Jossey Bass	2005
Leadership	POWER OF FOLLOWERSHIP, THE: How to Create Leaders People Want to Follow ... and Followers who Lead Themselves	Robert Kelley	Doubleday & Company	1992
Management	PREVENTING DERAILMENT: What To Do Before It's Too Late (2)	Michael M. Lombardo & Robert W. Eichinger	Center for Creative Leadership	1989
Leadership	PRIMAL LEADERSHIP: Learning to Lead with Emotional Intelligence	Goleman, Daniel & Boyatzis, Richard & McKee, Annie	Harvard Business School Press	2002

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<b>CATEGORY</b>	<b>TITLE</b>	<b>AUTHOR</b>	<b>PUBLISHER</b>	<b>DATE</b>
Leadership	PRINCIPLE-CENTERED LEADERSHIP-Give a man a fish, you feed him for a day; Teach him how to fish and you feed him for a lifetime.	Stephen R. Covey	Summit Books	1990
Strategy	PROCESS INNOVATION-Reengineering Work Through Informaion Technology	Thomas H. Davenport	Ernst & Young, Harvard Business School Press	1993
School	PRODUCTIVITY & HIGHER EDUCATION	Richard E. Anderson & Joel W. Meyerson, editors	Peterson's Guides	1992
Productivity	PRODUCTIVITY & QUALITY IMPROVEMENT IN GOVERNMENT- First International Symposium On Productivity and Quality Improvement With A Focus On Government	John S. W. Fargher, Jr.	Institute of Industrial Engineers	1992
Quality	PROJECT MANAGEMENT EXCELLENCE	John S.W. Fargher, Jr.	Industrial Engineering and Management Press, Institute of Industrial Engineers	1992
Project Mgmt.	PROMOTING A DEVELOPMENT CULTURE IN YOUR ORGANIZATION: Using Career Development as a Change Agent	Harrington, H. James & McNellis, Thomas	Paton Press	2006
Development	PSYCHOLOGICAL TYPES-A Revision By R.F. Hull Of The Translation By H.G.Baynes	Simonsen, Peggy	Davies-Black Publishing	1997
Management	PUNISHED BY REWARDS-The Trouble with Gold Stars, Incentive Plans, A's, Praise, and other Bribes	Kenneth Blanchard, Robert Lorber	Blanchard Management Corporation	1984

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<b>CATEGORY</b>	<b>TITLE</b>	<b>AUTHOR</b>	<b>PUBLISHER</b>	<b>DATE</b>
Quality	PURSUING EXCELLENCE IN HIGHER EDUCATION-Eight Fundamental Challenges	Steven Brigham and Deborah DeMarche Carusone, eds.	American Association for Higher Education	1996
MBTI	PUTTING THE ONE MINUTE MANAGER TO WORK-How to turn 3 secrets into skills	CG Jung	Princeton University Press	1971
Rewarding	QI SERIES: CONTINUOUS IMPROVEMENT TOOLS (VOL 1)	Alfie Kohn	Houghton Mifflin Company	1993
Quality	QI SERIES: CONTINUOUS IMPROVEMENT TOOLS (VOL 2)	Chang, Richard, Niedzwiecki, Matthew	Richard Chang Associates	1993
Quality	QI SERIES: CONTINUOUS PROCESS IMPROVEMENT	Chang, Richard, Niedzwiecki, Matthew	Richard Chang Associates	1993
Quality	QI SERIES: IMPROVING THROUGH BENCHMARKING	Chang, Richard	Richard Chang Associates	1994
Quality	QI SERIES: MEASURING ORGANIZATIONAL IMPROVEMENT IMPACT	Chang, Richard, Kelly, Keith	Richard Chang Associates	1994
Quality	QI SERIES: MEETINGS THAT WORK	Chang, Richard, De Young, Paul	Richard Chang Associates	1995
Quality	QI SERIES: PROCESS REENGINEERING IN ACTION	Chang, Richard, Kehoe, Kevin	Richard Chang Associates	1994
Quality	QI SERIES: SATISFYING INTERNAL CUSTOMERS FIRST	Chang, Richard	Richard Chang Associates	1995
Quality	QI SERIES: STEP BY STEP PROBLEM SOLVING	Chang, Richard, Kelly, Keith	Richard Chang Associates	1994
Quality	QI SERIES: SUCCEEDING AS A SELF-MANAGED TEAM	Chang, Richard, Kelly, Keith	Richard Chang Associates	1993
Quality	QUALITY ESSENTIALS: A Reference Guide from A to Z	Chang, Richard, Curtin, Mark	Richard Chang Associates	1994

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<b>CATEGORY</b>	<b>TITLE</b>	<b>AUTHOR</b>	<b>PUBLISHER</b>	<b>DATE</b>
Quality	QUALITY EXCELLENCE ACHIEVED: Quality Assurance Blueprints for Action from 50 Leading Companies	ReVelle, Jack B.	ASQ Quality Press	2004
Quality	QUALITY FACILITY MANAGEMENT: A Marketing & Customer Service Approach	Friday & Cotts	John Wiley & Sons	1995
Quality	QUALITY GAMES FOR TRAINERS ( notebook )	Simon & Schuster	Bureau of Business Practice	1991
Stewardship	QUALITY IMPROVEMENT SERIES-STEP-BY-STEP PROBLEM SOLVING	Peter Block	Berrett-Koehler	1993
Motivation	QUALITY OR ELSE: The Revolution in World Business (2)	Marlene Caroselli	McGraw - Hill	1996
Quality	QUALITY PRINCIPLES AND PRACTICES IN HIGHER EDUCATION	Dobyns & Crawford-Mason	Houghton Mifflin	1991
Quality	QUALITY QUOTES	Jann E. Freed and Marie R. Klugman	American Council on Education	1997
Icebreakers	QUALITY TOOLBOX, THE	Louis E. Tagliaferri, PhD	Talico Inc.	1994
Technology	QUICK COURSE IN EXCEL 97	Joyce Cox, Polly Urban, Christina Dudley	Online Press	1997
Quality	QUICK START: Icebreakers and Energizers (notebook)	Helio Gomes	ASQ Quality Press	1996
Quality	RAGING BULL: How to Invest in the Growth Stocks of the 90s	Tague, Nancy R.	ASQ Quality Press	2005
Customer Service	RAVING FANS: A Revolutionary Approach to Customer Service	K. Blanchard & S. Bowles	Morrow	1993
Development	REACHING YOUR DEVELOPMENT GOALS	David Alger	Business One Irwin	

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<b>CATEGORY</b>	<b>TITLE</b>	<b>AUTHOR</b>	<b>PUBLISHER</b>	<b>DATE</b>
Development	RECOGNITION, GRATITUDE & CELEBRATION	Cynthis D. McCauley & Jennifer W. Martineau	Center for Creative Leadership	1998
Quality	REENGINEERING THE CORPORATION (2)	Townsend, Patrick & Gebhardt, Joan	ASQ Quality Press	2008
Business	REENGINEERING THE CORPORATION: A Manifesto for Business Revolution	Michael Hammer, James Champy	Harper Business	1992
Business	REENGINEERING YOUR NONPROFIT ORGANIZATION: A Guide to Strategic Transformation	Michael Hammer, James Champy	Harper Business	1993
Nonprofit	REINVENTING GOVERNMENT -How The Entrepreneurial Spirit is Transforming The Public Sector, From Schoolhouse to Statehouse, City Hall to Pentagon	Pappas, Alceste T.	John Wiley & Sons	1996
Society	REINVENTING THE UNIVERSITY: Managing and Financing Institutions of Higher Education (2)	David Osborne and Ted Gaeler	Addison-Wesley	1992
Change	REMAKING TEAMS-The Revolutionary Reachard-Based Guide That Puts Theory Into Practice	Theresa Kline	Joseey-Bass Publishing Inc.	1997
Restructuring	RESISTANCE- moving beyond the barriers to change	Price Pritchett	Pritchett, LP	2000
Management	RESTRUCTION	Johnson, Sandra L., Sean C. Rush, and Coopers & Lybrand L.L.P.	John Wiley & Sons	1995
Management	RE-THINK: A Business Manifesto for Cutting Costs and Boosting Innovation	Merrifield, Ric	FT Press	2009
Money	RICH DAD,POOR DAD-What the Rich Teach Their Kids About Money, And What The Poor And The Middle Class Do Not	Robert T. Kiyosaki and Sharon L. Lechter C.P.A	TechPress, Inc.	1997

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<b>CATEGORY</b>	<b>TITLE</b>	<b>AUTHOR</b>	<b>PUBLISHER</b>	<b>DATE</b>
Change	ROADMAP TO RESOURCES: Sources and Tools for CQI Implementation	Price Pritchett	Price Prtichett Company	1996
Change	SACRED COWS MAKE THE BEST BURGERS: Developing Change-Ready People and Organizations	David Brandt	Warner Books Inc.	1996
Education	SCENARIOS OF MENTORING RELATIONSHIPS	Brent D. Ruben	Jossey-Bass Publishers	2004
Training	SEEING SYSTEMS	Training Video	Suzanne G Brainard	1998
Understanding	SELLING THE INVISIBLE-A Field Guide to Modern Marketing	Barry Oshry	Barry Oshry	1995
Marketing	SEND: The Essential Guide to Email for Office and Home	Harry Beckwith	Warner Books Inc.	1997
Email	SETTING YOUR DEVELOPMENTALS GOALS-Start With Your Values	Shiple, David & Schwalbe, Will	Alfred A. Knopf	2007
Setting goals	SEUSS-ISMS FOR SUCCESS	Bell Sternbergh and Sloan R. Weitzel	Center for Creative leadership Publishing	2001
Success	SEVEN HABITS OF HIGHLY EFFECTIVE PEOPLE, THE	Dr. Seuss, Good Doctor and Tom Peters	Random House Publications	1999
Motivation	SEVEN SPIRITUAL LAWS OF SUCCESS, THE	Stephen R. Covey	Simon & Schuster	2004
Teaching	SEVEN WAYS OF KNOWING: Teaching for Multiple Intelligences	David Lazear	IRI/Skylight	1991
Education	SHAKESPEARE,EINSTEIN, AND THE BOTTOM LINE- The Markering of Higher Education	David L. Kirp	Harvard University Press	2003

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<b>CATEGORY</b>	<b>TITLE</b>	<b>AUTHOR</b>	<b>PUBLISHER</b>	<b>DATE</b>
Effectivness	SHAPING THE ADAPTIVE ORGANIZATION: Landscapes, Learning, and Leadership in Volatile Times	Deepak Chopra	Deepak Chopra	1994
Leadership	SIX SIGMA FOR FINANCIAL SERVICES: How Leading Companies are Driving Results with Lean, Six Sigma, and Process Management	Fulmer, William E.	AMACOM	2000
Six Sigma	SIX SIGMA FOR THE NEXT MILLENNIUM	Hayler, Rowland & Nichols, Michael D.	McGraw-Hill	2007
Six Sigma	SIX SIGMA WAY, THE: An Implementation Guide for Process Improvement Teams	Pande, Peter S.; Robert P. Neuman; Roland R. Cavanagh	McGraw-Hill	2002
Six Sigma	SIX THINKING HATS	ASQ Quality Press	ASQ Quality Press	2008
Management	SMART THINKING FOR CRAZY TIMES:The Art of Solving the Right Problems	Edward de Bono	Little, Brown and Company	1985
	SPACE WORK	Barry Oshry	Power & Systems	1992
Control	SPC AT THE ESQUIRE CLUB	Donald J. Wheeler	SPU Press, Inc.	1992
Leadership	SPIRIT TO SERVE, THE: Marriott's Way	Georgescu, Peter and David Dorsey	Jossey-Bass	2005
Management	START RIGHT...STAY RIGHT. Every Employee's Straight-Talk Guide to JOB SUCCESS	J.W. Marriott, Jr. & Kathi Ann Brown	Harper Business	1997
Success	STATISTICS FOR MANAGEMENT	Steve Ventura	The Walk the Walk Company	2004
Management	STEWARDSHIP: CHOOSING SERVICE OVER SELF-INTEREST	Richard I. Levin, David S. Rubin	Prentice Hall	
Quality	STRATEGIC ANALYSIS: Using Comparative Data to Understand Your Institution	Richard Y. Chang and P. Keith Kelly	Richard Chang Associates	1993

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CATEGORY	TITLE	AUTHOR	PUBLISHER	DATE
Strategy	STRATEGIC INDICATORS FOR HIGHER EDUCATION: Improving Performance	Barbara E. Taylor, Joel W. Meyerson and William F. Massy	Library of Congress Cataloging-in-Publication Data	1993
Strategy	STRATEGIC PLANNING: What Every Manager Must Know	George A. Steiner	Free Press	1997
Strategy	STRATEGIC THINKING: A Four Piece Puzzle	Bill Birnbaum	Douglas Mountain Publishing	2004
Strategy	STRATEGY MAPS-Converting Intangible Assets Into Tangible Outcomes	Robert S. Kaplan and David P. Norton	Harvard Business School Publishing Corporation	2004
Benchmarking	STRATEGY SAFARI: A Guided Tour Through the Wilds of Strategic Management	Kaplan, Robert S. & Norton, David P.	Harvard Business School Press	2001
Improvement	STRATEGY-FOCUSED ORGANIZATION: How Balanced Scorecard Companies Thrive in the New Business Environment	Taylor, Barbara E., Joel W. Meyerson, William F. Massy	Peterson's Guides	1993
Behavior	STRENGTHS FINDER 2.0	Rath, Tom	Gallup Press	2007
Management	STRESS OF ORGANIZATIONAL CHANGE, THE (5)	Mintzberg, Henry; Ahlstrand, Bruce; and Lampel, Joseph	The Free Press	1998
Change	STRUCTURE OF SCIENTIFIC REVOLUTIONS, THE:	Thomas S. Kuhn	University of Chicago	1970
Organization	STUDEIS IN MANAGERIAL PROCESS AND ORGANIZATIONAL BEHAVIOR	Price Pritchett and Ron Pound	Price Pritchett	1992

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<b>CATEGORY</b>	<b>TITLE</b>	<b>AUTHOR</b>	<b>PUBLISHER</b>	<b>DATE</b>
Management	SUCCESSFUL TERMINATION	Scott Foresman	Scott Foresman and Company	1972
Success	SYNCHRONICITY: The Inner Path of Leadership	William J morin	Drake Beam Morin Inc.	1993
Leadership	TAKE THIS JOB AND LOVE IT: How To Change Your Work Without Changing Your Job	Joseph Jaworski	Berrett-Koehler	1996
Change	TAKING CHARGE OF CHANGE: Ten Principles for Managing People and Performance	Jaffee, Dennis T. PHD & Scott, Cynthia D., PhD, MPG	Simon & Schuster	1988
Management	TAO OF LEADERSHIP, THE	Douglas K. Smith	Addison-Wesley	1996
Leadership	TAO OF PERSONAL LEADERSHIP, THE	John Heider	Humanics Limited	1985
Leadership	TEACHING THE ELEPHANT TO DANCE: The Manager's Guide to Empowering Change	Diane Dreher	Harper - Business	1996
Change	TEAM CONCEPT, THE: Trustbuilders, Energizers and Motivators	James A. Belasco`	Plume (Penguin Books)	1990
Teams	TEAM HANDBOOK, THE ( wire-bound ) (2 copies)	Kelly S. Meier & Jeffrey S. Stafford	Talico, Inc.	1994
Teams	TEAM MEMORY JOGGER, THE: A Pocket Guide for Team Membwers (4 copies)	GOAL/QPC and Joiner Associates Inc.	GOAL/QPC and Joiner Associates Inc.	1995
Teams	TEAM RECONSTRUCTION	Peter R. Scholtes	Joiner Associates	1988
Teams	TEAM TALK: The Power of Language in Team Dynamics	Price Pritchett and Ron Pound	Pritchett Publishing Company	1992

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<b>CATEGORY</b>	<b>TITLE</b>	<b>AUTHOR</b>	<b>PUBLISHER</b>	<b>DATE</b>
Teams	TEAM TRAINING: From Startup to High Performance (notebook)	Anne Donnellon	Harvard Business School Press	1996
Teams	TEAMWORK- THE TEAM MEMBER HANDBOOK	Carl Harshman & Steve Phillips	McGraw-Hill, Inc.	1995
Teams	TELECOMMUNICATIONS AND HIGHER EDUCATION: Issues, Opportunities, and Applications	Price Pritchett	Price Pritchett	1992
School	TEMPERED RADICALS: How Everyday Leaders Inspire Change at Work	Manning, Dr. Sherry	ECCI Press	1997
Leadership	THE 12 DAYS OF LEADERSHIP: Pocket Guide	The WALK TALK Company	The WALK TALK Company	2005
Leadership	THE COURAGEOUS FOLLOWER: Standing Up to and for Our Leaders (2)	Ira Chaleff	Berrett-Koehler	1995
	THE DEVIL'S HIGHWAY (5 copies)	Urrea, Luis Alberto	Little, Brown and Company	2004
Management	THE END OF WORK	Tom Peters	Harper & Row	1987
Motivation	THE HEART AROUSED - Poetry and the Preservation of the Soul in Corporate America	Whyte, David	Doubleday	1994
Leadership	THE INSPIRING LEADER: Unlocking the Secrets of How Extraordinary Leaders Motivate (2)	John H. Zenger, Joseph R. Folkman	McGraw - Hill	2009
Development	THE MONSTER UNDER THE BED: How Business is Mastering the Opportunity of Knowledge for Profit	Davis, Stan and Jim Botkin	Simon & Schuster	1994
Behavior	THE NEW PEOPLEMAKING	Virginia Satir	Science and behaviors	1988
Problem solving	THE SOURCE OF SUCCESS: Five Enduring Principles at the Heart of Real Leadership	Ian Mitroff	Berrett-Koehler	1998

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<b>CATEGORY</b>	<b>TITLE</b>	<b>AUTHOR</b>	<b>PUBLISHER</b>	<b>DATE</b>
Management	THE TIPPING POINT: How Little Things Can Make a Big Difference	Jeremy Rifkin	Jeremy Rifkin	1995
Management	The Toyota Way - 14 Management Principles From the World's Greatest Manufacturer (10)	Jeffrey K. Liker	McGraw - Hill	2004
Behavior	THINKING FOR A CHANGE: 11 Ways Highly Successful People Approach Lifeand Work	Maxwell, John C.	Center Street	2003
Knowledge Worker	THINKING FOR A LIVING: How to Get Better Performance and Results from Knowledge Workers	Davenport, Thomas	Harvard Business School Press	2005
Leadership	THINKING FOR A LIVING: How to Get Better Performance and Results from Knowledge Workers	Meyerson, Debra E.	Harvard Business School Press	2003
knowledge worker	THREE BILLION NEW CAPITALISTS: The Great Shift of Wealth and Power to the East	Davenport, Thomas H.	Harvard Business School Press	2005
Global	THREE THOUSAND FUTURES	Prestowitz, Clyde	Basic Books	2005
Education	THRIVING ON CHAOS: Handbook for a Management Revolution (2)	Jossey-Bass	The Carnegie Foundation	1980
Teams	TOOLS FOR TEAMS: Building Effective Teams in the Workplace	Thompson, Aranda, & Robbins	Pearson	2000
Success	TOTAL QUALITY MANAGEMENT ON THE INTERNET: WA State Library Resource List	Gladwell, Malcolm	Little, Brown and Company	2002
Quality	TOTAL QUALITY IN HIGHER EDUCATION	WA St. Library	WA St. Library	1997
Quality	TOTAL QUALITY MANAGEMENT ON CAMPUS: Is It Worth Doing?	Ralph G. Lewis &Douglas H. Smith	St. Lucie Press	1994
Management	TOYOTA KATA: Managing People for improvement , adaptiveness, and superior results	Mike Rother	McGraw - Hill	2010
Quality	TQM IN COLLEGES & UNIVERSITIES	Daniel Seymour (ed.)	Jossey-Bass Pubs.	1994

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CATEGORY	TITLE	AUTHOR	PUBLISHER	DATE
School	TRAINER'S GUIDE TO RUNNING EFFECTIVE TEAM MEETINGS, THE : (The Binder)	Various: Proceedings from the 3rd National Conference, 1994	International Quality & Productivity Center	1994
Teams	TRANSFORMATION TO PREFORM EXCELLENCE-Baldrige Education Leader's Speak Out	Ava S. Butler	McGraw-Hill	1996
Quality	TRANSFORMING PERFORMANCE MEASUREMENT: Rethinking the Way We Measure and Drive Organizational Success	Sandra Cokeley, Margaret A Byrnes, Geri Markley and Suzanne Keely (Editors)	ASQ Quality Press	2007
Transitions	TRANSITIONS	Bridges, William	Addison-Wesley	1980
Quality	TRUE NORTH: Discover Your Authentic Leadership	Spitzer, Dean R.	AMACOM	2007
Leadership	TRUST ME	George, Bill and Peter Sims	Jossey-Bass	2007
Quality	TURNING CONTINUOUS QUALITY IMPROVEMENT INTO INSTITUTIONAL PRACTICE: The Tools And Techniques	Robert A. Cornesky, Sc. D.	Cornesky & Associates, Inc,	1995
Quality	TWENTY-FIVE SKILL BUILDING ACTIVITIES for the Changing Role of Today's Managers and Supervisors (binder/workbook)	Robert A. Cornesky, Sc. D.	Cornesky and Associates, Inc.	1995
Management	TWENTY-FIVE TRAINING ACTIVITIES For Creating Superior Work Relationships (binder/workbook)	Peter R. Garber	Talico Inc.	1995
Training	UNDERSTANDING VARIATION: The Key to Managing Chaos	Dennis C. Kinlaw, Ed.D.	Talico Inc.	1995

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<b>CATEGORY</b>	<b>TITLE</b>	<b>AUTHOR</b>	<b>PUBLISHER</b>	<b>DATE</b>
Diversity	UNIVERSAL DESIGN in Higher Education	Sheryl E. Burgstahler, Rebecca C. Cory	Harvard Education Press	2008
Management	UNTANGLING ORGANIZATIONAL GRIDLOCK	Donald J. Wheeler	SPC Press, Inc.	1993
Management	UP IS NOT THE ONLY WAY- A Guide to Developing Workforce Talent	Michele L. Bechtell	ASQC Quality Press	1993
Career	UP THE UNIVERSITY	Kaye, Beverly L.	Davies-Black Publishing	1997
Success	USING DEMING TO IMPROVE QUALITY IN COLLEGES & UNIVERSITIES	Solomon and Solomon	Robert C. Solomon	1993
School	UW SHOWCASE: A Century of excellence in the Arts, Humanities & Professional Schools at the UW	Robert A. Cornesky	Magna Publications	1990
School	VALUE METHODOLOGY (2 copies)	Deborah L. Illman	UW Office of Research	1997
School	VALUE METHODOLOGY: Pocket Guide	James D. Bolton et al	GOAL/QPC	2008
Values	VALUING DIVERSITY: New Tools for a New Reality	Bolton, James D.	GOAL/QPC	2008
School	VENTURES	Detter, Pinyuh, Illman	UW	2000
Diversity	VIRTUAL LEADERSHIP: Secrets from the Round Table for the Multi-Site Manager	Lewis Brown Griggs, Lente-Louise Louw, ed	McGraw-Hill	1995
Leadership	VISUAL DISPLAY OF QUANTITATIVE INFORMATION, THE	Jaclyn Kostner, PhD	Warner Books	1994
Data	VISUAL EXPLANATIONS: Images and Quantities, Evidence and Narrative	Tufte, Edward R.	Graphics Press	2001
Data	VITAL SIGNS: Using Quality, Time, and Cost Performance Measurements to Chart Your Company's Future (3 copies)	Tufte, Edward R.	Graphics Press	1997

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<b>CATEGORY</b>	<b>TITLE</b>	<b>AUTHOR</b>	<b>PUBLISHER</b>	<b>DATE</b>
Benchmarking	WALK AWHILE IN MY SHOES (2)	Steven M. Hronec & Arthur Anderson & Co.	AMACOM	1993
Understanding	WALK AWHILE IN MY SHOES TOO	EricHarvey and Steve Ventura	Performance Systems Corporations	1996
Understanding	WALKING THE TALK TOGETHER (2)	EricHarvey and Steve Ventura	Performance Systems Corporation	1996
Performance	WEAR CLEAN UNDERWEAR: Business Wisdom from Mom	Eric Harvey & Alexander Lucia	Performance Systems Corporations	1998
Business	WEB PORTALS & HIGHER EDUCATION: Technologies to Make it Personal	Rhonda Abrams	Villard Books	1999
Change	WHAT COLOR IS YOUR PARACHUTE: A Practical Manual for Job-Hunters and Career-Changers	Katz, Richard N. and Associates	Jossey-Bass	2002
Job-hunting	WHAT EVERY NEW MANAGER NEEDS TO KNOW: Making a Successful Transition to Management	Richard Nelson Bolles	Ten Speed Press	1997
Management	WHAT IS LEAN SIX SIGMA?	Gaynor, Gerard H.	American Management Association	2004
Six Sigma	WHAT LEADERS NEED TO KNOW AND DO: A Leadership Competencies Scorecard	George, Mike; Rowlands, Dave; Kastle, Bill	McGraw-Hill	2004
Leadership	WHAT REALLY WORKS: The 4+2 Formula for Sustained Business Success	Ruben, Brent D., Ph.D.	NACUBO	1996
Success	WHAT TO DO WHEN CONFLICT HAPPENS: Every Employee's Guide to Resolving Workplace Problems	Joyce, Nohria & Roberson	Harper Business	2003

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<b>CATEGORY</b>	<b>TITLE</b>	<b>AUTHOR</b>	<b>PUBLISHER</b>	<b>DATE</b>
Resolution	WHO MOVED MY CHEESE?	Harvey, Eric and Steve Ventura	Walk the Talk Company	2006
Leadership	WHY LEADERS CAN'T LEAD: The Unconscious Conspiracy Continues	Warren Bennis	Jossey-Bass	1989
Change	WHY TEAMS DON'T WORK: What Went Wrong and How to Make It Right	Johnson, Spencer, M.D.	G.P. Putnam's Sons	1998
Teams	WINDOWS EX FOR DUMMIES- A Reference for the Rest of us!	Harvey Robbins & Michael Finley	Peterson's Guides, Inc	1995
Learning	WISDOM OF TEAMS, THE	Andy Rathbone	Hungry Minds Inc.	2001
Conflict Resoluting	WORK IS CHANGING-But how about your people's habits?	Sandra Krebs Hirsh with Jan A. G. Kise	Davies-Black Publishing	1996
Teams	WORK IT OUT -Clues for Solving People Problems at Work	Jon R. Katzenbach Douglas K. Smith	Havard Business School Press	1993
Change	WORK PROCESS ANALYSIS: A guide for business and personnel services ( wire-bound )	Price Pritchett	Pritchett and Associates	2005
Process	WORK TYPES	Work process team: R. Anderson, P. Borg, E. Coveney, J. Herdman, I. Hrab, D. Kraus, M. Kroll, B. Miller, R. Serra	UW Copy Services	1993
MBTI	WORKING TOGETHER: A Personality Centered Approach to Management (2)	Jean M. Kummerow, Nancy J. Garger, Linda K. Kirby	Warner Books	1997
Management	WORKING TOWARD STRATEGIC CHANGE: A Step-by-Step Guide to the Planning Process	Ola Isachsen, PhD and Linda V. Berens, PhD	Newworld Management Press	

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<b>CATEGORY</b>	<b>TITLE</b>	<b>AUTHOR</b>	<b>PUBLISHER</b>	<b>DATE</b>
Change	WORKING WITH EMOTIONAL INTELLIGENCE	Michael G. Dolence, Daniel James Rowley, & Herman D. Lujan	Jossey-Bass Publishers	1997
Intelligence	WORKING WOUNDED	Goleman, Daniel	Bantam Books	1998
Working	WORLD IS FLAT, THE: A Brief History of The Twenty-First Century	Bob Rosner and Robert Mankoff	Warner Books Inc.	1998
Understanding	YOU ARE THE MESSAGE: Getting What You Want By Being Who You Are	Pearman, Lombardo, and Eichinger	Pearman, Lombardo, and Eichinger	2005