

2023 Annual Report

Student Fiscal Services, A Department of UW Finance



STAIR 1
STAIR TO 2
1
B THROUGH 2
Emergency Call on Floor 1

Financial Aid

Second Floor Access Only
CIRCLE 250
Conference Room 250
FITS 250
Office of the
University Registrar 250
Check in at 2nd Floor Kiosk for
• ELP Advisor
• Graduate & Academic Registrar

105
105
129

Focus on Financial Transformation

The **2023** academic year brought big changes for SFS in the form of a new financial system. Countless hours of **preparation** went into making this implementation a **success**. We **celebrate** the efforts of **all involved**, and are **proud** of our contribution to this **monumental** endeavor.



2022-2023 by the Numbers

(Percentage change calculated vs 2021-2022 Academic Year)

\$963M

17,212

+1.2% Fin Aid and Scholarships Disbursed

+1.6% Students/Parents Reached Through Orientations

\$682M

91.8%

+2.2% Payments Received and Processed

-1.3% Refunds Sent via Direct Deposit

84,751

365,611

Student Accounts Serviced

Web Visits to the SFS Website

10,929

38,482

Calls Answered: 24 Second Average Answer Time!

Emails Received: 99% Answered Under 6 Hours!

Our Partners



About SFS

SFS manages **student billing**, financial aid **disbursement**, loan and student **account information**, student **tax reporting**, **collections** and student **receivables**, and provides financial literacy **outreach**

More Information: finance.uw.edu/sfs

Student Survey

