Research Accounting & Analysis Strategy Map for 2011–2013

Mission

We help people who change the world

Vision

We are a global leader that anticipates emerging needs and delivers exceptional service anywhere, anytime

Values

- Collaboration
- Diversity
- Excellence
- Innovation
- Integrity
- Respect
- Sustainability
- Teamwork
- Transparency

Create Value for Customers

- Deliver value through collaboration and consultation
- Provide user-friendly tools and easy-to-track services and solutions
- Help solve complex University-wide problems
- Provide clear, timely, accurate, consistent communications from knowledgeable staff

Improve Operational Excellence

- Streamline, innovate and transform business processes
- Create collaborative relationships w/ strategic partners
- Use peer benchmarking and customer feedback in decision making

Attract, Develop, Recognize and Retain a Talented and Diverse Staff

- Create a culture that fosters transformational improvement
- Enhance leadership effectiveness
- Develop individuals to their full potential
- Recognize performance excellence

Enhance Financial Resources

- Manage resources to support strategic priorities
- Provide key input for informed decisions on financial assets
- Steward UW's assets

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